

PAY DOWN DEBT!



CALL 828-255-5166
AND GET STARTED!

 **OnTrack**
FINANCIAL EDUCATION & COUNSELING

Client Success!

Susan Cain



“I am a well-educated professional, but when it comes to money management, I’ve had a lot to learn. With OnTrack WNC, there has been no judgment or negativity shown me - only compassion, objectivity, directness, information, and sometimes a shared laugh or two.”

Julia Book



“Carrying debt was a weight I couldn’t put down. I focused on holding my spending to ‘needs’ not ‘wants’ and started to see my credit card balances go down. I feel empowered by being debt-free!”

Overwhelmed by credit card debt? Create a plan!

- Credit cards maxed out?
- Struggling to make your credit card payments?
- Monthly late fees and high interest adding to your debt?

Take control of your money instead of worrying about it. Meet one-on-one with one of our financial counselors for a **free debt assessment** to create a plan to pay down your debt. We review low-cost debt management solutions including our Debt Management Plan described below that may lower interest, consolidate payments, and eliminate late fees. You'll leave the appointment with a plan that meets your goals and your budget.

OnTrack WNC offers a structured Debt Management Plan

Our Debt Management Program (DMP) helps clients get back on track with unsecured debt payments such as credit cards, unsecured lines of credit, and personal loans. Many clients appreciate having just one monthly payment for their unsecured debt, and find it is easier to incorporate this predictable payment into their budget.

**A Debt Plan is
an effective first step to a
financially stable life.**

The Debt Management Plan (DMP)

STEP 1:

Feeling the stress of unsecured debt? Schedule a FREE financial assessment to see if the DMP is a realistic solution to your unsecured debt problems.

STEP 2:

During the appointment, you and your certified counselor will review your income, living expenses, debts and options available for your situation, then YOU decide if the DMP will work for you.

STEP 3:

If you choose the DMP option, you'll gather the required information to complete and submit the DMP enrollment packet with your initial payment to CCCS of Greater Denver, our payment center.

STEP 4:

CCCS of Greater Denver will send DMP payment proposals to your creditors based on the plan you developed with your counselor. You may continue to get calls and letters from your creditors until they approve your DMP payment plan.

STEP 5:

CCCS of Greater Denver manages the ongoing administration of OnTrack WNC's DMP accounts. As your DMP is getting set up, CCCS of Greater Denver may request additional information or contact you as creditors accept or adjust your DMP payment plan.

**Call our office at 255-5166
or 1-800-737-5485**

to schedule an in-person or telephone appointment with one of our certified financial counselors or go online www.ontrackwnc.org/paydowndebt.

Frequently Asked Questions?

How long will it take to repay my debt with a DMP?

Federal regulations require creditors to structure terms so that debts are paid off in 60 months or less. On time, consistent payments are key in eliminating your debt.

Will the creditors stop the late and over limit fees?

Most, but not all, creditors waive fees and reduce interest rates once DMP proposals are accepted and as long as monthly payments are made on time.

Will the DMP affect my credit report/rating?

- DMP is a hardship program designed to help consumers who have fallen behind on payments or are over-obligated on unsecured credit. If this describes you, enrolling in DMP and making consistent, on-time payments does not typically make your credit rating worse.
- OnTrack WNC does NOT report to the credit bureaus; however, most creditors report client participation in a DMP.
- Generally DMP is not recommended if you've never been late and can afford payments because of the potential impact on your credit rating.
- If you are concerned about how DMP will affect your credit report be sure to discuss it with your counselor and even your creditors.

What does the DMP cost?

There is a one-time \$35 initial set-up fee and a monthly fee of 10% of your monthly payment not to exceed \$25.

Do you negotiate with the creditors?

Because each creditor has established guidelines for determining interest rates, fees, payments and other concessions, there is not an opportunity to negotiate on individual accounts. Our National Foundation for Credit Counseling works with creditors to advocate for DMP concessions that benefit consumers.

Ready to Pay Down Debt?

Call 828-255-5166
for a free financial assessment.

Since 1973,
OnTrack WNC has
helped people achieve
their money and
housing goals through
financial education,
counseling, and support.

With our support, clients
overcome crises,
afford their basic needs,
improve their money-
management skills, and
make financial choices
rooted in their values.

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