

*R.E.G.I. VOLUNTEER OF THE YEAR

Ali Schuetze, Tax Volunteer



Ali Schuetze exemplifies **Reliable, Energetic, Generous, and Involved* as she puts her values into action in OnTrack's Volunteer Income Tax Assistance (VITA) program. As a volunteer tax preparer **since 2014**, she consistently maximizes her clients' tax refunds and credits, which are vital to their well-being. Last year alone, Ali's clients received **over \$57,000 in tax refunds!**

Ali is widely recognized among her VITA peers not only for her tax law expertise, but also for her **ability to communicate effectively** and compassionately with clients. She ensures that tax clients receive caring, accurate, and supportive services. She also takes on the extra responsibility of serving as a **tax shift supervisor**. In this role, Ali mentors new volunteers, manages the flow of tax appointments, ensures the accuracy of tax returns, and advises OnTrack on the operations of the program.

Rebecca Strimer, Free Tax Program Coordinator, says:

"Without Ali, the VITA program at OnTrack WNC wouldn't be the same. Her **generous spirit, compassionate approach, and respect for everyone** she encounters make her invaluable to the program. I learn something every time I see her interact with a client. She has a gift for explaining complex topics in terms that we can all understand. I feel grateful that I get to work alongside her!"



Congratulations Ali!